



February 5, 2016

Dear Friends of Impact Makers,

It's hard to believe that Family Lifeline and Impact Makers have just concluded five years of work together. We at Family Lifeline feel so fortunate to have established this relationship with Impact Makers and to have sustained the relationship for a number of years.

The years we have worked together have been challenging ones in the nonprofit sector. Family Lifeline has been immeasurably better positioned to manage those challenges and meet them head on because of Impact Makers. Although Family Lifeline is 138 years old, we had recently merged with another organization when we began our relationship with Impact Makers. Such a merger opens the door to challenges and possibilities for any organization. Impact Makers provided me with coaching to help grow my understanding of the importance of change leadership, culture, and communications. I was significantly better equipped because of this relationship. Additionally, Impact Makers worked directly with other staff to help ensure that the transition to this newly merged organization went smoothly and positioned us to be a stronger, more integrated, organization.

Recently, we worked together to complete a strategic business plan that included staff, board, community partners, and funders. In facilitating this process, Impact Makers shared their expertise in developing a strategic business plan with everyone involved leading to what is far and away a stronger product. Concurrently, Impact Makers completed an organizational assessment and now working on enhancing our hiring and onboarding processes.

Time and again, the support, professionalism, and willingness to go the extra mile on their part has been such a gift to me as President and CEO, to the organization, and by association, to the whole community. It's not simply their technical know-how but equally their charitable spirit. I would be remiss not to mention their financial giving as well.

I remain grateful and proud to be in partnership with Impact Makers. Every day, I am moved by their generosity. The work that we do at Family Lifeline can be difficult as we work with families who face significant obstacles. Because of the support we receive from the many Impact Makers staff members; we are reminded that we are not alone and that we are becoming a more vibrant, sustainable organization. They believe in our work and our mission and we are grateful for their dedication...especially for the impact they have on individuals and families served by the Family Lifeline staff and volunteers daily.

Sincerely yours,

A handwritten signature in black ink that reads "Amy L. Strite". The signature is fluid and cursive, with the first name "Amy" being the most prominent.

Amy L. Strite, MSW, LCSW
Family Lifeline